Appendix E. Unit Voting Assistance Officer Overseas Absentee Ballot Questionnaire

DOD Inspector General/U.S. General Accounting Office RCS Exempt

Overseas Absentee Ballot Questionnaire—Unit Voting Assistance Officers

Concerns About This Questionnaire

Will my questionnaire responses be kept anonymous? Yes. There is no information being collected that could be used to identify individuals. Your responses will be combined with information from other Unit Voting Assistance Officers to report the views and experiences of groups of personnel. Do not use any personal names anywhere on this questionnaire.

Why me? Installations have been selected to solicit information from Unit Voting Assistance Officers regarding the overseas absentee ballot process. Information collected in this questionnaire will be used to report your awareness and satisfaction with the overseas absentee ballot voting process. Your responses are important to provide us with insights to this process.

Privacy Notice

Authority: This questionnaire is being conducted by the DoD IG under authority of the Inspector General Act and at the request of Secretary of Defense Memorandum, "Absentee Ballots," November 28, 2000.

Principal Purpose: Information collected in this questionnaire will be used to determine DoD personnel awareness, satisfaction, and understanding of the overseas absentee ballot voting process. This information may assist in the formulation of policies to improve the overseas absentee ballot voting process.

Routine Uses: None.

Disclosure: Providing information on this questionnaire is voluntary. There is no penalty if you choose not to respond. However, maximum participation is encouraged. Your questionnaire form is anonymous. No identifying information is being collected that could identify individuals. Only summary information will be reported.

Completing This Questionnaire

- **This is not a test.**
- **Use a blue or black pen or dark pencil.**
- **Select answers that you believe are most appropriate.**
- **Fill in the appropriate circle or circles.**

Demographic & Voting Questions

1. **Are you a service member or a civilian?** *Fill in one circle.*
   - O Army
   - O Navy
   - O Marine Corps
   - O Air Force
   - O Civilian→*(SKIP TO QUESTION 3)*

2. **What is your paygrade group?** *Fill in one circle.*
   - O E1 – E4
   - O E5 – E9
   - O WO1 –WO5 or O1 – O10

3. **How many people were you assigned to serve as a Unit Voting Assistance Officer during the 2000 election?** *Fill in one circle.*
   - O Fewer than 25
   - O 25 - 99
   - O 100 - 249
   - O 250 or more

4. **Please rate the usefulness of the following types of training you may have received for your duties as Unit Voting Assistance Officer.** *Fill in **one** circle for **each** item.*

--Did not receive this training
--Useful
--Somewhat useful
--Not useful at all

- O O O O **a. Federal Voting Assistance Program voting workshop/seminar**
- O O O O **b. Federal Voting Assistance Program website Voting Assistance Officer training**
- O O O O **c. Installation workshop/seminar**
- O O O O **d. Informal briefing(s)**
- O O O O **e. Self-taught with voting materials**
- O O O O **f. Other—*Please specify:* _____**

5. **How useful were the following tools to you as the Unit Voting Assistance Officer?** *Fill in **one** circle for **each** item.*

--Not available to me
--Useful
--Somewhat useful
--Not useful at all

- O O O O **a. 2000 Voting Assistance Guide**
- O O O O **b. Voting Information News**
- O O O O **c. Federal Voting Assistance Program Website**
- O O O O **d. Voting Information Center**
- O O O O **e. Toll-free telephone service**

6. **As a Unit Voting Assistance Officer, did you perform any of the following activities during the November 2000 election process?** *Fill in **one** circle for **each** item.*

--Yes
--No

- O O **a. Conducted workshops/briefings on voting for unit members**
- O O **b. Conducted workshops/briefings on voting for family members**
- O O **c. Conducted workshops/briefings on voting for civilians**
- O O **d. Made the Federal Post Card Applications available to voters by August 15, 2000**
- O O **e. Assisted individuals with the voting process**
- O O **f. Displayed voting information materials**
- O O **g. Involved on-base community organizations in the voting program**

7. **How satisfied were you with each of the following as you performed your Unit Voting Assistance Officer duties?** *Fill in **one** circle for **each** item.*

--Satisfied
--Somewhat satisfied
--Somewhat dissatisfied
--Dissatisfied

- O O O O **a. Amount of time available for performing Unit Voting Assistance Officer duties**
- O O O O **b. Command support for the voting program**
- O O O O **c. Quantity of voting materials available**
- O O O O **d. Timeliness of receipt of voting materials**
- O O O O **e. Method of requisitioning voting materials**

8. **Please identify all complaints you heard from people in your unit concerning registering to vote or obtaining an absentee ballot.** *Fill in **all** circles* that apply.

- O a. Voting procedures complicated
- O b. Federal Post Card Application (FPCA) confusing
- O c. No response/delayed response to FPCA
- O d. FPCA returned because it was not accepted by election officials
- O e. Having to submit the FPCA twice: to register and to request a ballot
- O f. Having to submit the FPCA for the primary and general elections
- O g. Having to complete the FPCA and state or territory registration forms
- O h. Absentee ballot confusing
- O i. Federal Write-In Absentee Ballot confusing
- O j. *Voting Assistance Guide* confusing
- O k. Residency qualification/laws confusing
- O l. Not enough information on candidates/issues
- O m. Difficulty in maintaining current mailing address with local election officials
- O n. No way to know if election officials received the FPCA
- O o. Difficult to have the FPCA or ballot notarized
- O p. Absentee ballot arrived too late
- O q. Absentee ballot never arrived
- O r. Other—*Please specify:* _____
- O s. I did not have any complaints

9. **Of the complaints listed in Question 8, write the letters ("a" through "s") of the 3 complaints that you heard most frequently.** *Please specify.*

Letter corresponding to most frequent complaint: _____
Letter corresponding to 2nd most frequent complaint: ____
Letter corresponding to 3rd most frequent complaint: ____